Patient Escort

University of California, Los Angeles
April, 1973

Class Specifications - H.10
Senior Patient Escort - 8911
Patient Escort - 8912

SERIES CONCEPT

Patient Escorts transport conscious, semi-conscious and/or unconscious patients to and from floors and treatment areas in a campus hospital and/or clinic facility; and perform other related duties as required.

Incumbents typically transport patients in gurneys and/or wheelchairs; pick up and deliver routine and/or emergency reports, specimens, and patient care equipment; may maintain and repair charge plate imprinter; may determine priorities of requests for service; and may transport critically ill comatose or semi-comatose patients under the direct supervision of medical or nursing staff personnel.

Classes in the Patient Escort series are distinguished from classes in the Hospital Assistant series in that incumbents are primarily involved in the transportation of patients. They are distinguished from the Messenger class in that incumbents are typically concerned with the movement of patients in a hospital or clinic setting.

The series consists of two levels. Patient Escort is the operational entry level; and Senior Patient Escort is the lead operational level.

CLASS CONCEPTS

Senior Patient Escort

Under supervision incumbents perform the more difficult patient escort duties typically involving critically ill patients, in addition to the duties outlined in the Series Concept; orient Patient Escorts in the location of various wards, clinics and stations; train Patient Escorts in correct patient-handling techniques; instruct Patient Escorts on correct procedures for responding to and making calls to the central dispatching unit; may make recommendations on the determination of priorities for patient escort services, and on the solution to problems involving service complaints; and may assist in evaluating the performance of Patient Escorts.

Patient Escort

Under supervision incumbents perform operational level patient escort duties as outlined in the Series Concept.
MINIMUM QUALIFICATIONS

Senior Patient Escort

Ability to read, write, perform basic arithmetic calculations, follow oral and written instructions, and one year of experience in the performance of patient escort duties.

Patient Escort

Ability to read, write and follow oral and verbal instructions.